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# PACIFIC PARADISE CLUBHOUSE

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**WLE** Contractors.

Systems User Guide – Rev 1



## Section 1 - Lighting & HVAC Control

- Lighting & Airconditioning is automatically controlled via sensors & timers in the following areas.

### Ground

- Fireplace
- Gym
- Main Hall
- Tenpin Alley
- Salon
- Meeting Room
- Consult Room
- Multi-Purpose Room
- Craft Room.

### Upstairs

- Passage
- Golf Sim
- Library
- Games Room
- Cinema
- Lawn Bowls Club Room

### General functions.

Sensors are placed at the entry of each specific room. If the sensor detects movement, the System will turn the lighting & AC on in that specific room **for a period of 30 minutes**. If no movement is detected, the system will turn off the lighting & AC in that room.

### Exceptions

The AC in the main hall, stage and passages are controlled via a timer. The Crestron System will turn the AC on at 7am and will run till 10pm.

Feature Lighting, Access Lighting & Security lighting time schedules

Lighting Control Type	Lighting Fixture Locations	Lighting Time ON	Lighting Time OFF
Feature Lighting	<ul style="list-style-type: none"> <li>• Main Entry Feature Pendant</li> <li>• Wine Room Pendant</li> <li>• Wine Room LED Strip</li> <li>• Stair Wall Lights</li> <li>• Meeting Room Pendant</li> <li>• Main Passage Wall Lights</li> <li>• Cinema Step Lights</li> <li>• Lift Wall Lights</li> <li>• Tenpin Pendant</li> <li>• Bar Pendants</li> <li>• Library Shelf Lights</li> <li>• Fireplace Pendants</li> </ul>	7am	10:30pm
Access & Security Lighting	<ul style="list-style-type: none"> <li>• All external Wall Lights</li> <li>• All External Garden Lights</li> <li>• All External LED Strips</li> </ul>	All Lights on @ 5:30pm	50% Of lighting off @ 8:30pm ----- Remaining 50% off @ 10:30pm

## Airconditioning Notes

During normal operating hours (7am – 10pm) the touch panels in any given location will show the below image.

This indicates the system is running normally and automatically.



Outside of normal operating hours (10:01pm – 6:59am) the touch panels will show the below image.



This indicates that the Aircon is off. This will only be present in “after hours” scenarios.

If the user taps the red button, the system will run for one hour and show the below image.

This indicates that the AC is running. It will run for 1 hour. It will also show a countdown timer on the panel.



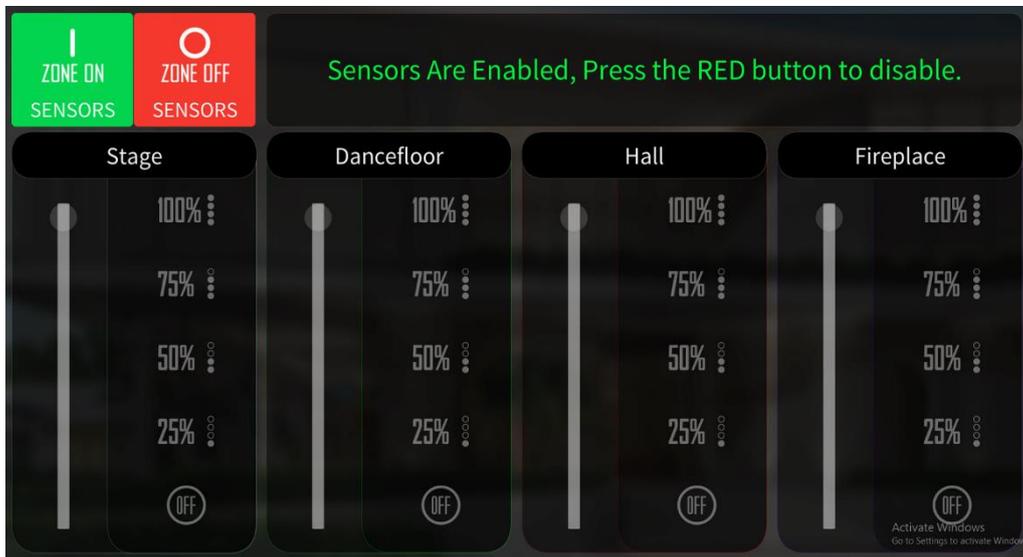
## Lighting Notes

As mentioned above, all lighting is typically controlled by sensors. However, manual control of the lighting can be enabled from the “Lights” menu button at the bottom of the panel.



This will take you to the lighting page below. Under normal operation, the below text will be shown “Sensors are Enabled, Press the RED button to disable.”

Tapping the **red button** will disable the sensors so they you can manually control the lighting in the area. Once the requirement for manual lighting control has passed, tapping the **green button** will re-enable the sensors.



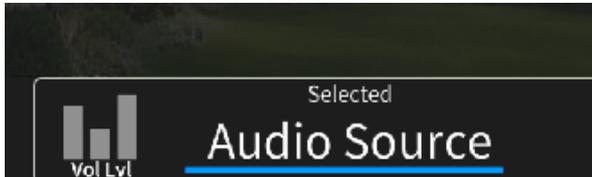
Below is what the system looks like when the sensors are disabled. The lighting panels below are no longer greyed out which will allow direct control of the lighting as labelled.



## Section 2 – Music Control

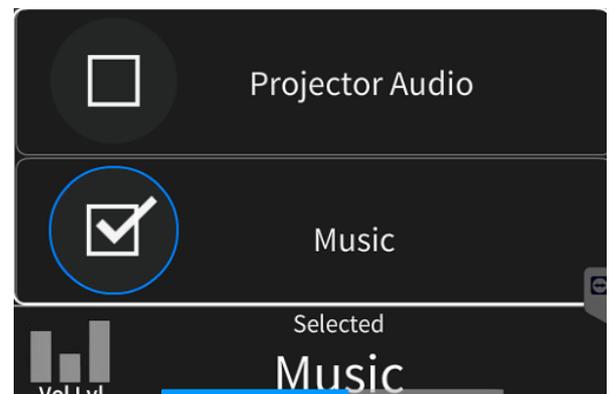
- Audio Source Selection

(This is only applicable for rooms that have a TV and Music. Not all rooms are the same.)



The audio that plays through the speakers in any given area is determined by the panel. On the bottom right-hand corner, you will see a faint white box with “Selected” as the header.

Tapping anywhere inside this box will bring up the Audio selection menu. Whatever audio is selected will be shown with a tick and a blue ring beside the name as shown to the right. To switch “Projector Audio” to “Music”, simply tap on “Projector Audio” and the system will begin playing whatever is currently showing on the Projector or TV. Tapping anywhere else on the screen will close the audio source selection box.



- Music Control is available in the following rooms.

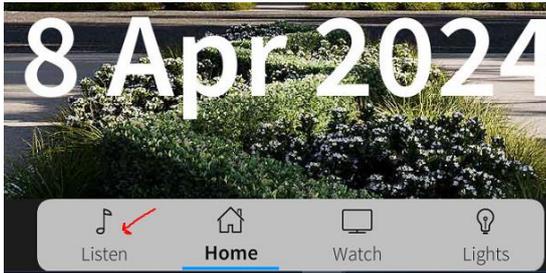
### Ground

- Stage & Fireplace area all shares the same **music source**.
- Gym
- Craft Room
- Meeting Room
- Tenpin Alley

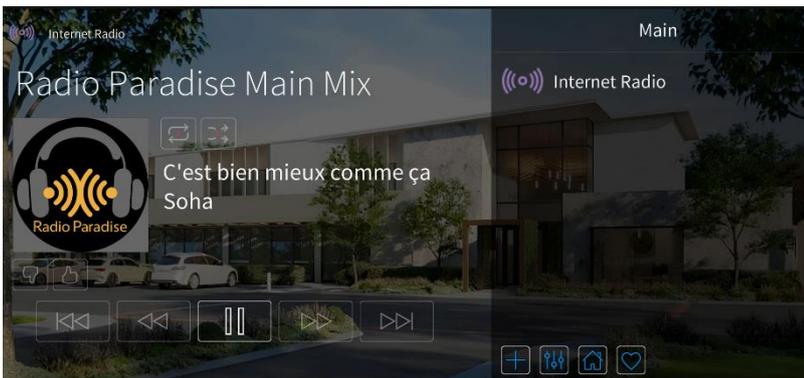
### Upstairs

- Games Room
- Alfresco Deck

- Controlling the music at the touch panel.

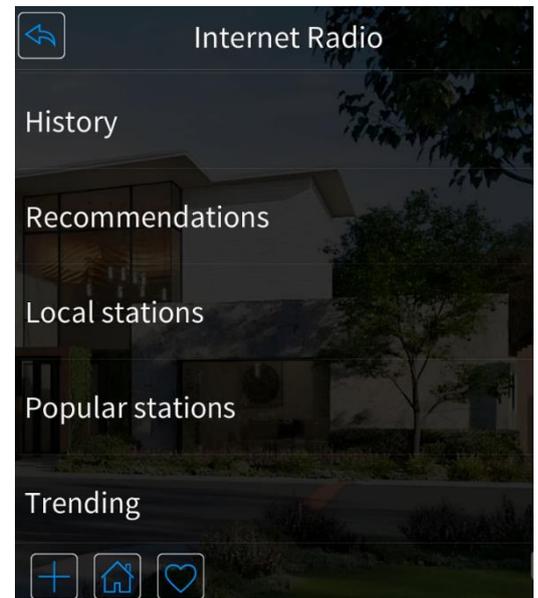


Select the “Listen” Menu button at the bottom of the panel.



Once open, you will be presented with the music control page. From here, you can pause/play/skip and select from the free music services such as Internet Radio on the right-hand side.

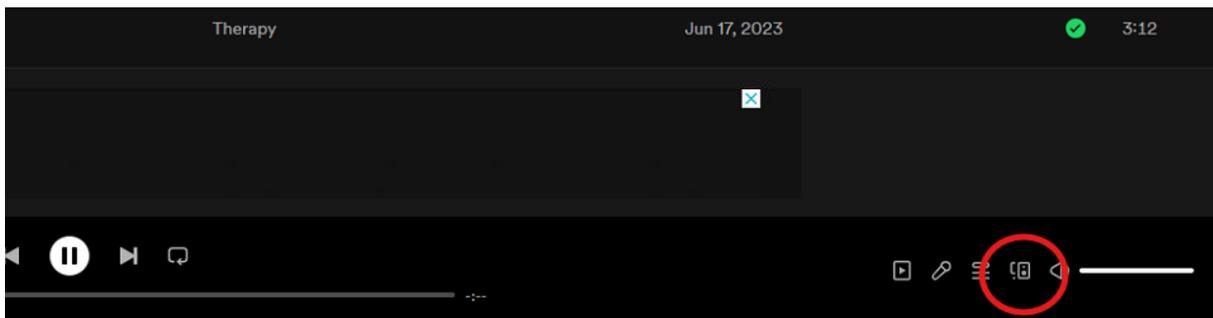
Tapping on Internet Radio will take you to the navigation page where you can browse radio stations as presneted on the right.



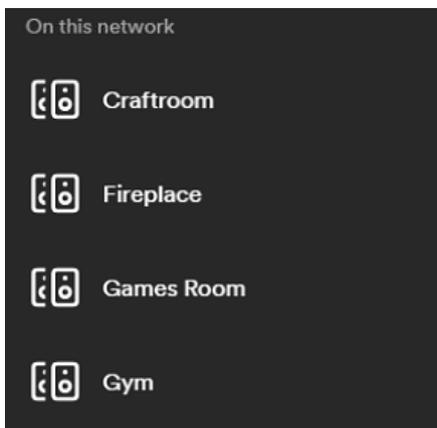
- Controlling the music from a phone or tablet.

Spotify Connect and Apple AirPlay are the only 2 supported methods of streaming music from a personal device . Please note – It is required for your phone or tablet to be connected to the WiFi of the clubhouse.

Open the Spotify app and select a song you wish to play. When you've found a song, search for the icon as shown in the red ring.



This will open a pop-up like the below.



Select the zone you want to play music out of. Once connected, hit the play button to start playing.

Please note that your phone volume level now is controlling the volume level of the area you are connected to.

## Section 3 – Video Control (TV or Projectors)

Any room with a TV or a projector will have a “Watch” menu button at the bottom of the screen as below.

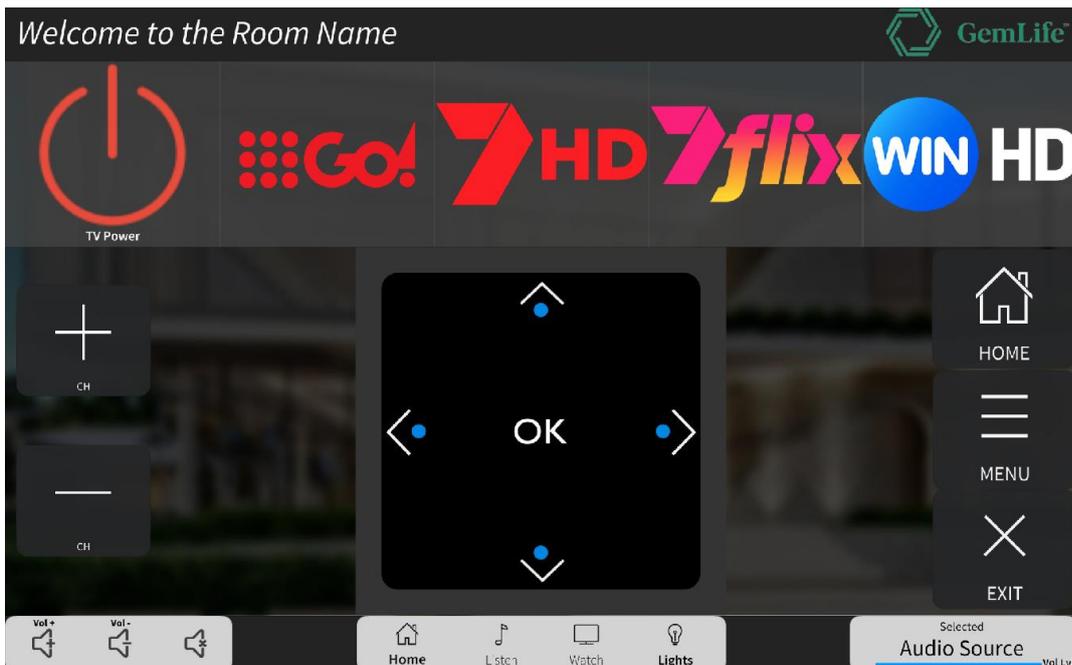


Tapping on the button in the red circle will take you to the watch page. There are 2 different layouts. Please see below.

*This image is of the Stage watch page.*

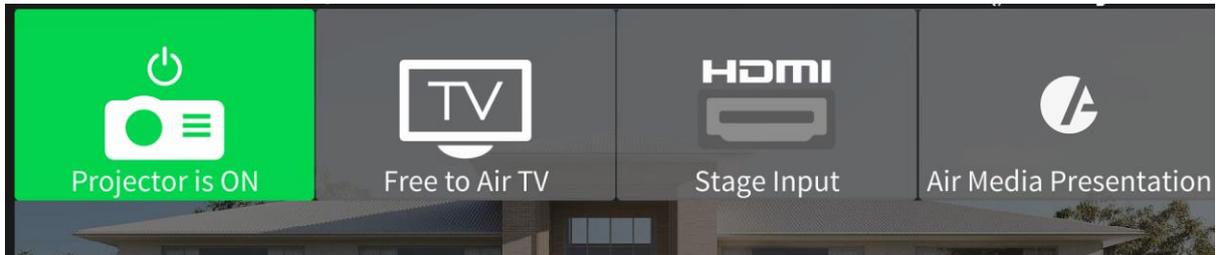


*This image is of the watch page in a typical room with a TV.*



- Stage Projector Control

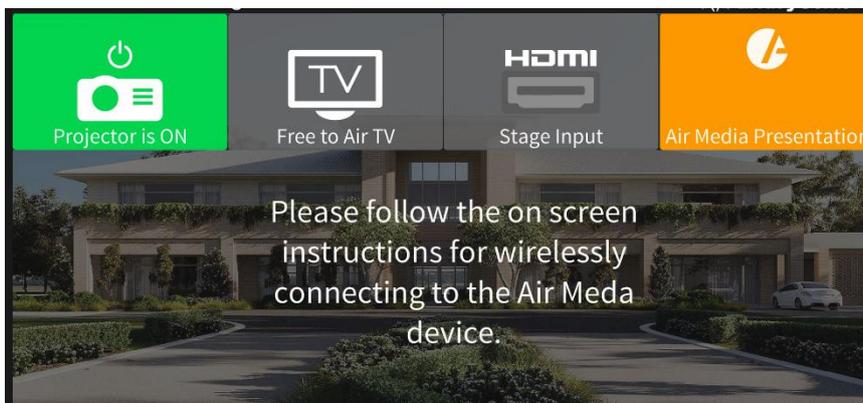
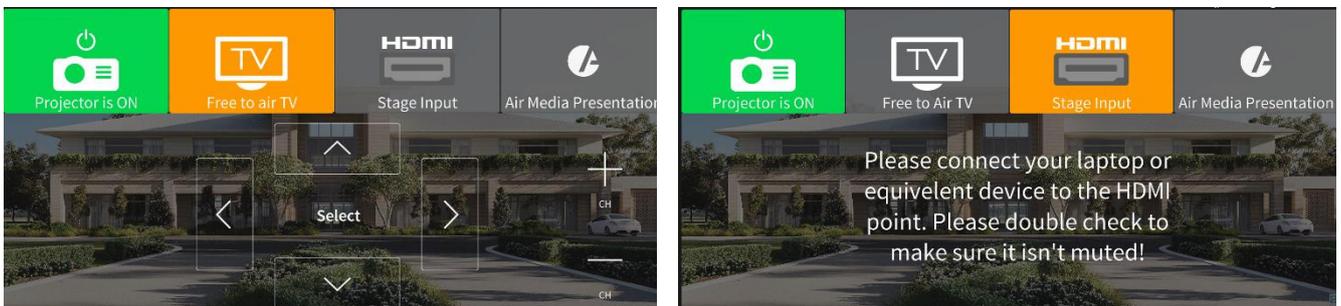
Tapping the red button (Projector is Off) will turn on the system. This takes approximately 20 seconds for the screen & projector to lower. Once complete, the touch panel will now be as the below with the icons no longer greyed out and the red button will now be green.



There are 3 available source selections:

- Free to Air TV
- HDMI Stage Input
- Air Media Presentation

Tapping any one of these icons will result in that source being highlighted, and certain controls on the touch panel being made available.



**Free to air TV** – Selecting this source will display Free to air TV on the screen. The channels can be changed via the touch panel “CH+” and “CH-“buttons.

**HDMI Stage Input** – Located on the right hand side of the stage, there is a HDMI input. If a laptop or other appropriate device is connected, selecting the HDMI input will show the connected device on the screen. Please note you will need to make sure that the connected device is set to ‘**Extended/Duplicate this Display**’. Please also confirm that the connected device’s volume is turned all the way up.

**Air Media Presentation** – Selecting this source will allow you to connect to the Stage wirelessly to present what is showing on your device. Selecting this source will display instructions on the projector screen for the different connection methods. In summary, below is a list of steps required to connect.

1. Open an internet web browser and go to the following link.
2. <https://www.crestron.com/Products/Featured-Solutions/AirMedia/Airmedia-Apps>
3. Select either the “windows Guest Application” or “macOS Guest Application”
4. Download the application by clicking the “I Agree to the terms of the license, Download Now”. This will begin the download.

#### AirMedia Windows Guest Application

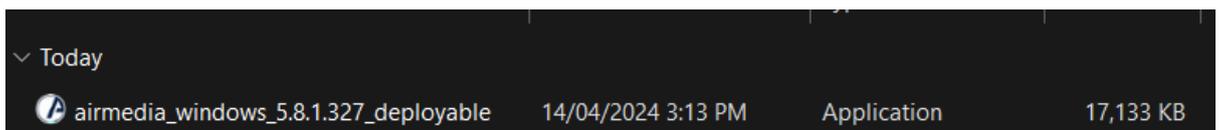


Version: 5.8.1.327  
Last Modified: 12/5/2023 8:06:19 PM [Release Notes](#)



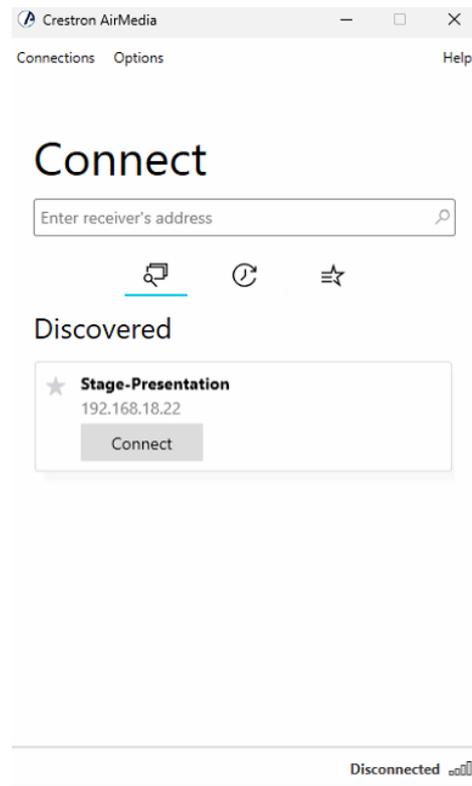
Change Log

5. Once complete, you should have a .exe file as shown below in your downloads folder.



6. Double click on this .exe file to install the software onto your device. Please agree to and allow any prompts that appear during the installation.

7. When the software is installed, you will be shown a screen like the below.



8. Click the connect button. This will initialise the connection. You will be prompted to enter a code. This code will be displayed on the projector screen ~  
**IMPORTANT ~ Please make sure you have selected the Air Media source at the stage touchscreen so you can see the code pop up on the projector screen.**
9. If the code is entered correctly, you will now be connected and displaying you connected device to the stage screen. Once finished, click disconnect on the AirMedia controller on your device.

- TV Control

The TV Power is controlled by the power button at the top left of the screen.

As shown above for the Fireplace watch page, there are 4 Presets.

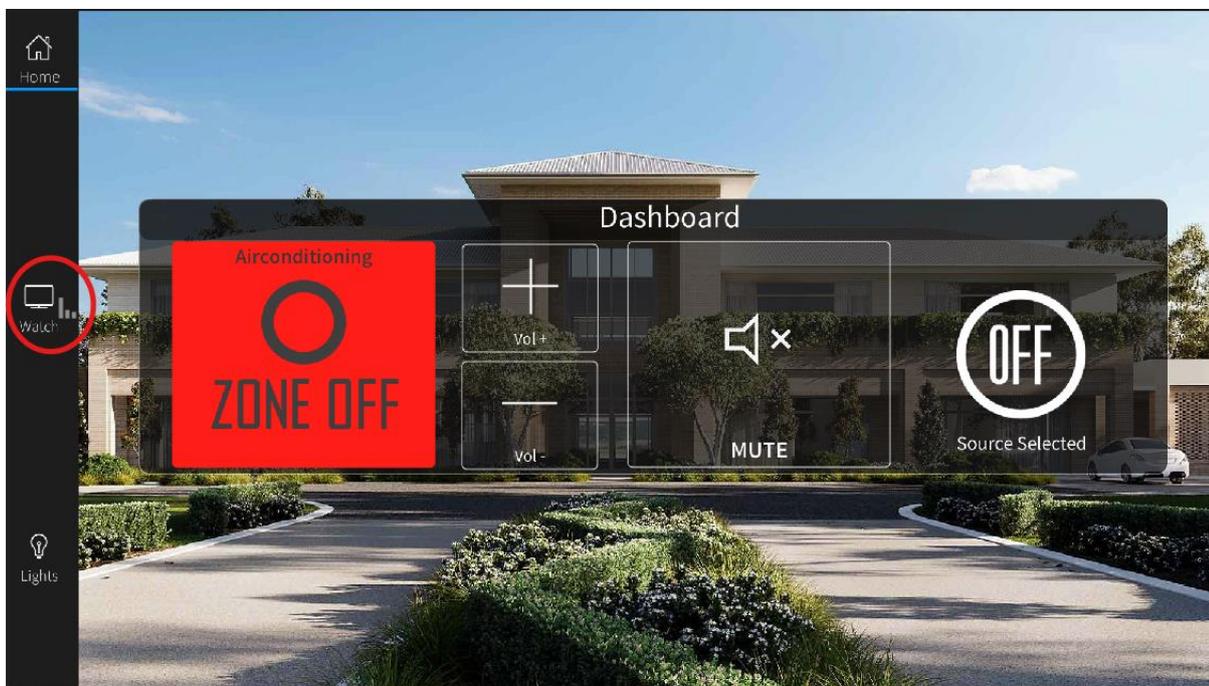
1. 9 Go
2. 7HD
3. 7Flix
4. WinHD

There are additional applications available to each TV, such as YouTube, Netflix and more. Adding these applications or changing the presets can be done through engaging White Light Electrical at the park owners expense.

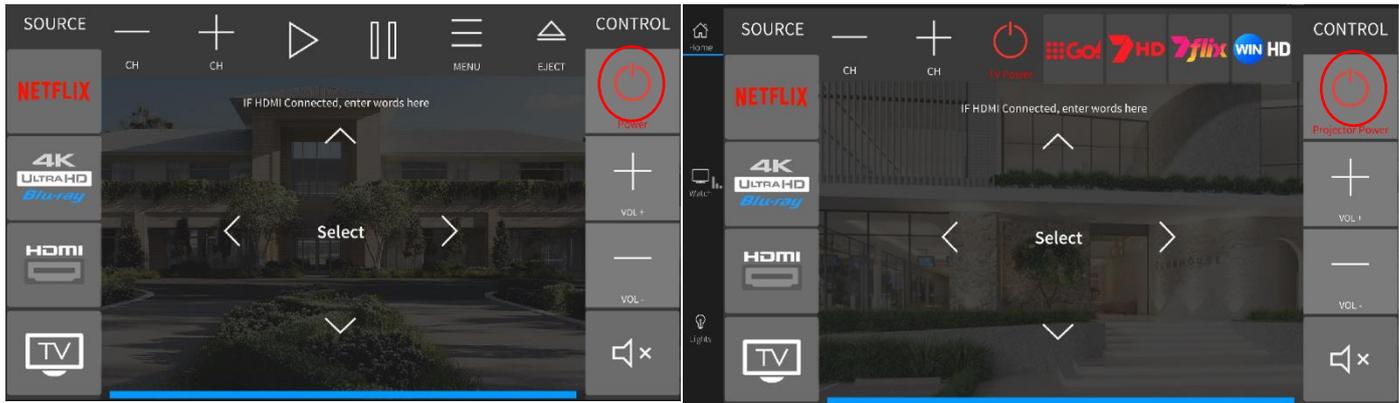
- Cinema Control

The home page of the cinema has some basic information and controls such as the state of the A/C, currently selected source and the volume controls.

To turn the projector on, you will need to navigate to the watch page as below.



Once on the watch page, press the **Projector power** button to start turning the system on.



A loading screen will appear telling you the system is warming up. While the system warms up, the lights will begin to dim, and the introduction will play.

Once done, you will be able to select your desired source and use the control buttons.

Netflix and Blu-ray sources are both from the Blu-ray player. **The players location is in the Cinema AV room above the data rack. Inserting a disc once the system is on will automatically make the movie start.**

Selecting the HDMI source will allow you to connect a device to the HDMI point on the step near the seating in the middle of the cinema.

Selecting the TV source will display Free to Air TV, this will also hide some of the blue ray player options, and present the channel presets. There is also an individual power button for the Free to Air device if it is off for you to turn it back on.

Changing the channels or pausing or playing a movie can be done via the buttons at the top of the panel.

The blue bar at the bottom of the screen indicates volume level.

While the projector is on, manual control of the lighting is enabled which can be accessed through the “lights” menu button.

Once finished, please remember to turn off the system. The lights will automatically come back on.

## **Miscellaneous**

### **Microphones & Hearing Loop.**

Available for use at any time are the microphones and assisted hearing system in the. The microphones are available for use in the Games Room & Stage, and assisted hearing system at the Stage & Cinema. To use the microphones, simply turn them on and wait approximately 5 seconds, and they will automatically connect and be ready for use. The assisted hearing headsets have power switches at the top of the module which need to be turned on to function. The assisted hearing headsets and microphones are locked to the areas they reside.

# Trouble Shooting

Type	Problem	Action
Audio	<p>1)I've connected my phone, but I can't hear anything.</p> <p>2) I can't see anything in Spotify to connect to.</p> <p>3)The music is really quiet</p> <p>4) The Microphones need to be louder at the stage</p>	<p>1a) Please make sure you phone is turned all the way up.</p> <p>2a)Please make sure you are connected to the WiFi</p> <p>3a)Please make sure you have selected music at the touch panel audio selection and that the volume is turned up at the panel.</p> <p>4a) Please get the park manager to contact White Light Electrical.</p>
Video	<p>1) The TV I'm trying to control won't respond to any controls from the touch panel.</p> <p>2)Kayo and Netflix are asking my for a Login</p> <p>3)The TV sound won't come out of the speakers.</p> <p>4)I've connected a laptop to the HDMI point on the stage but it won't display.</p> <p>5)I can't get any video to display on the Cinema through the blueray</p> <p>6)The Microphones don't seem to work at the stage or games room.</p> <p>7) The Free To Air wont work in the cinema</p>	<p>1a) The TVs can take a few seconds to respond to inputs from the panels, especially if the TVs have been off for a while. Please be patient and control should come back online.</p> <p>2a) The are accounts that will need to be provided by the HOC or Gemlife.</p> <p>3a) Please make sure you have selected "TV" on the audio source selection at the touch panel.</p> <p>4a) Try re-connecting the HDMI to your laptop or a different HDMI cable. Please also make sure you have selected the correct source at the touchpanel.</p> <p>5a) Try turning the system off and back on again. This can sometimes correct any issues.</p> <p>6a) Please make sure the microphones are turned on and the battery is not flat.</p> <p>7a) While the system is on, tap the TV power button</p>
Lighting	<p>1)The Lighting page won't let me control any of the lights</p> <p>2)I can't find a way to turn off the lights</p>	<p>1a) Please make sure you have disabled the sensors by hitting the large green button.</p> <p>2a) The lights will automatically turn off once the room has been vacant for 30mins</p>

<b>Aircon</b>	1)The room feels very hot, how do I know if the A/C is on?  2)I can't find anywhere to turn off the A/C  3)I want to change to temperature of the room	1a)There should be a green light on the A/C Fujitsu wall controller  2a)The A/C Will automatically turn off after the room has been vacant for 30mins  3a) Please reach out to your park manager. They will contact us and we will make the change
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